



ALEJANDRA LORENZO-AGRONT

Brooklyn, NY 11205, 1-787-385-9669, alorenzoagront@gmail.com

PROFESSIONAL SUMMARY

Enthusiastic Artist willing to take risks and contribute to team success through smart work. Highly passionate about art, technology and creative processes. Bilingual with fluency in Spanish and English to effectively communicate with multicultural clients. Motivated to learn, grow and excel in this industry.

SKILLS

- Creative development
- Live performances
- Team collaboration
- Cultural awareness
- Strong communication
- Complex problem-solving
- Visual integration
- Critical thinking
- Hospitality and accommodation

EXPERIENCE

Waitress January 2019 - September 2019

Lady's Restaurant | San Juan, PR

- Handled guest needs with upbeat attitude and attention to detail.
- Worked in fast-paced environment, handled multiple priorities, and learned new procedures.
- Collaborated with other departments during special events and functions.

Tour Guide Assistant July 2015 - June 2019

Old San Juan Heritage Walking Tours | San Juan, Puerto Rico

- Entertained from up to 100 tour guests with various props and signs for maximum engagement, fun, and lasting memories.
- Built personal relationships with guests to promote positive experiences.

Captain Waitress November 2018 - June 2019

Azabache Restaurant | San Juan, PR

- Protected staff and customers by monitoring and maintaining strict safety standards.
- Kept team on-task and used communication skills to quickly resolve problems.
- Helped develop successful events.

FOH Supervisor November 2017 - June 2018

Epting Events | Aguadilla, PR

- Delivered consistently positive experiences to guests by directly handling escalated issues and training staff to serve customers' needs.
- Kept operating properly by enforcing healthy code standards and staying on top of daily checklists.
- Placed accurate supply orders based on previous usage trends and expected demands.

Bartender August 2014 - December 2017

La Sombrilla Rosa | San Juan, PR

- Balanced efficiency with exceptional service to manage guests in high-volume environment.
- Exceeded customer service expectations to earn positive feedback.

EDUCATION

Associate in Arts: Musical Theater Circle in The Square Theatre School, New York, NY	June 2021
Bachelor of Arts: Humanities; Theatre/Acting University of Puerto Rico, San Juan, PR	June 2016
Bachelor of Arts: Fine Arts University of Puerto Rico, San Juan, PR	May 2016